



WEST YORKSHIRE AND HARROGATE  
SUSTAINABILITY TRANSFORMATION PLAN (STP)



# Communications, Engagement and Equality Plan

Stroke Services

January 2017

## 1. Introduction

Across West Yorkshire and Harrogate, health and social care services, including the NHS, are working together to look at better ways of delivering care for people who have a stroke.

Stroke is a life changing event. And the care people receive in the first few hours after a stroke makes a difference to how well they can recover. This includes scans, tests and clot-busting drugs, which have to be delivered by highly trained staff working in specialist units at hospitals.

Evidence from elsewhere suggest outcomes following hyper-acute stroke are likely to be better if patients are treated in a small number of specialised centres, even if this increases travelling time following the event. Ongoing rehabilitation should however be provided at more locations, closer to where people live, and they should be transferred to these as soon as possible after initial treatment.

At the moment, depending on where people live, they might experience different standards of care if they have a stroke. More needs to be done to make sure that no matter where people live they have access to specialist, high quality care - twenty four hours a day, seven days a week.

The NHS is developing proposals to make sure everyone in our region gets this specialist care they need in the first few hours after a stroke and that stroke care and support is sustainable and fit for the future. We also know that preventing stroke taking place in the first place, and ongoing care, such as physiotherapy, speech therapy or emotional support is really important. The NHS thinks that by coordinating services better, more people could receive the care they need in a community setting, closer to home.

And by improving people's health and supporting people to stay well, health services could prevent people from having strokes and going to hospital in the first place.

Before decisions are made on the future of stroke services in West Yorkshire and Harrogate, we want to find out what people think about the services that are currently provided and what would be important to them should they have a stroke, or care for someone who has now or in the future.

## 2. Legislation

As Healthwatch Kirklees are undertaking the engagement on behalf of West Yorkshire and Harrogate STP, they need to have due regard to the following legislation.

### Health and Social Care Act 2012

The Health and Social Care Act 2012 makes provision for Clinical Commissioning Groups (CCGs) to establish appropriate collaborative arrangements with other CCGs, local authorities and other partners. It also places a specific duty on CCGs to ensure that

health services are provided in a way which promotes the NHS Constitution - and to promote awareness of the NHS Constitution.

Specifically, CCGs must involve and consult patients and the public:

- in their planning of commissioning arrangements
- in the development and consideration of proposals for changes in the commissioning arrangements where the implementation of the proposals would have an impact on the manner in which the services are delivered to the individuals or the range of health services available to them, and
- In decisions affecting the operation of the commissioning arrangements where the implementation of the decisions would (if made) have such an impact.

The Act also updates Section 244 of the consolidated NHS Act 2006 which requires NHS organisations to consult relevant Overview and Scrutiny Committees (OSCs) on any proposals for a substantial development of the health service in the area of the local authority, or a substantial variation in the provision of services.

### The Equality Act 2010

The Equality Act 2010 unifies and extends previous equality legislation. Nine characteristics are protected by the Act, age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion and belief, sex and sexual orientation. Section 149 of the Equality Act 2010 states that all public authorities must have due regard to the need to a) eliminate discrimination, harassment and victimisation, b) advance 'Equality of Opportunity', and c) foster good relations. All public authorities have this duty so partners will need to be assured that "due regard" has been paid through the delivery of engagement activity and in the review as a whole.

### The NHS Constitution

The NHS Constitution came into force in January 2010 following the Health Act 2009. The constitution places a statutory duty on NHS bodies and explains a number of patient rights which are a legal entitlement protected by law. One of these rights is the right to be involved directly or through representatives:

- In the planning of healthcare services
- The development and consideration of proposals for changes in the way those services are provided, and
- In the decisions to be made affecting the operation of those services.

## 3. What Engagement has already taken place?

West Yorkshire and Harrogate STP have produced a report that pulls together all relevant engagement activity that has taken place during April 2012 to October 2016, across West Yorkshire and Harrogate. The report can be viewed here

<http://www.southwestyorkshire.nhs.uk/wp-content/uploads/2016/11/Engagement-and-consultation-report-final.pdf>

This report has been reviewed to establish if any engagement has previously taken place on stroke services. For stroke services, engagement has previously only taken place in Airedale, Wharfedale and Craven and Bradford.

The engagement that took place aimed to:

- communicate the change in HASU arrangements
- understand the impact the change would have on local people
- find out what was important to people when accessing stroke services
- identify areas for potential service improvements

A range of engagement activities took place over a nine week period, from 13 July to 11 September 2015, and over 300 people's voices (views, opinions, insights, comments, experiences and suggestions) were heard.

The key themes raised were:

- Concerns about discharge including lack of consistency for aids and adaptations
- More emotional support for patients, carers and family members
- Journey time and distance for both patients and visitors cost of parking at the hospital
- Journey time to receive treatment is a concern
- Transfer times to receive treatment if presenting at other hospital sites not BRI
- Inadequate Staffing levels impacting on care and treatment and outcomes
- Staff without the right skills and poor attitude
- Information and communication need to be improved across services
- Information and communication for patients and relatives requires improvement including using appropriate forms of communication
- Under provision of speech therapy and physiotherapy

The engagement exercise identified five key themes in relation to both people's concerns and suggestions for improvement.

- Discharge and aftercare
- Travel, transport and parking
- Treatment and care
- Staff
- Information and communication

For more details please see the aforementioned report.

As this engagement only covers Bradford, Airedale, Wharfedale and Craven, it has been agreed that engagement also needs to take place in the rest of West Yorkshire and Harrogate.

#### Other stroke and engagement and consultation work taking place

South Yorkshire and Bassetlaw and North Derbyshire are proposing to make changes to hyper acute stroke services to improve the experience of patients needing stroke care in Barnsley, Bassetlaw, Chesterfield, Doncaster, Rotherham and Sheffield. The consultation is open until the 20 January 2017. You can view this here

<http://www.smybndccgs.nhs.uk/what-we-do/critical-care-stroke-patients>

This may have an impact on people living on the boundary of West Yorkshire in regard to Pinderfields hospital admissions and we are working together with South Yorkshire , Bassetlaw and North Derbyshire commissioner to ensure any proposed changes (subject to the outcome of their consultation) inform our future proposals.

#### 4. Next phase of communications and engagement

Healthwatch organisations across West Yorkshire and Harrogate will gain an understanding of the views of patients across the rest of West Yorkshire and Harrogate. The engagement is aimed primarily at people who have experienced a stroke. The plan also includes methods to capture the views of the wider public and key stakeholders.

It should be noted that Healthwatch Bradford will build on the previous engagement. This will involve a number of semi-structured interviews or group discussions with patients and carers identified through liaison with stroke rehabilitation wards at local hospitals

Please note until we have the outcome of the engagement and consultation work we will not know if any further improvements are needed in Bradford, Airedale, Wharfedale, Craven and across the whole of West Yorkshire and Harrogate.

**The engagement will run for six weeks, and will commence on Wednesday 1<sup>st</sup> February 2017.**

Staff and volunteers from all West Yorkshire and Harrogate Healthwatch organisations (excluding Bradford) will contact the list of organisations identified (see appendix D) and arrange outreach sessions. They will capture their discussions on the feedback form (see appendix C) and encourage people to complete the online survey (see appendix B).

In addition to the outreach sessions, events will be held in Calderdale, Kirklees, Leeds, Harrogate and Wakefield, for representatives from the VCS to talk to lead clinicians about stroke services across West Yorkshire and Harrogate and to provide an opportunity to take part in discussions.

Awareness will also be raised via social media, and via STP partners and their contacts.

It should be noted that in addition to the work outlined within this document, a separate West Yorkshire and Harrogate STP Communications plan has been developed to support the engagement work around stroke services.

## 5. Equality

Engagement activity should include all protected groups and other relevant groups. Care should be taken to ensure that seldom-heard interests are engaged with and supported to participate, where necessary.

We will monitor responses mid-way through the engagement to establish if any additional, more targeted engagement is required, to ensure that we are gaining views from the relevant protected groups.

All engagement activity will be equality monitored to assess the representativeness of the views gathered during the engagement process. Where there are gaps in gathering the views of specific groups relating to the protected characteristics, this will need to be addressed prior to any formal consultation.

The data from the engagement activity will be combined with other data and research to develop the EQIA. This will help us to understand the potential impact of the proposals on different groups so that these can be fed into the decision making process.

## 6. Responsibilities

West Yorkshire and Harrogate, Sustainability and Transformation Plan (STP) Leadership Team responsibilities

- Provide guidance/feedback throughout the work as required
- Provide initial guidance/suggestions for how we might approach each issue
- Liaise with STP partners and key stakeholders to enable Healthwatch to send surveys to targeted people who use services and their carers
- Develop communications toolkit to be shared with STP partners to support awareness raising of the engagement with staff, key stakeholders, PRGs and VCS groups
- Approve the overall structure of work
- Review the draft report
- Ensure that the feedback from the engagement is used to support the development of the Equality Impact Assessment
- Ensure that themes and issues identified by the Healthwatch review are considered and acted upon as part of the normal program of work

### Healthwatch Kirklees responsibilities

- Produce a draft plan for the work, including surveys
- Involve all Local Healthwatch in West Yorkshire and Harrogate (excluding Bradford) so they conduct outreach sessions to gather survey responses
- Involve all Local Healthwatch in West Yorkshire and Harrogate (excluding Bradford) to support the delivery of one VCS event / meeting in each area (excluding Bradford)
- Conduct all analysis of responses and undertake all additional follow up work
- Produce a final document that is suitable for internal use and review by the STP Leadership Team, including the Stroke Task and Finish Group

### Healthwatch Bradford responsibilities

- Collaborate with Healthwatch Kirklees to produce draft plan for the work
- Support engagement across the region as appropriate
- Liaise with local hospital Trusts to identify patients who have recent experience of stroke
- Conduct interviews with patients and carers, write up patient and carer experiences, identify themes and submit to Healthwatch Kirklees for inclusion within engagement report

### Joint responsibilities

Both Healthwatch Kirklees and the Stroke Task and Finish group will have shared ownership of the final report.

## 7. Analysis of data and presentation of findings

The data gathered via the review of existing intelligence as well as the proposed engagement methods will be analysed by Healthwatch and a final engagement report will be produced. The feedback generated from the engagement will be used to support the development of the services.

The final engagement report and details of the next steps in developing the services will be made publically available and feedback provided to those respondents who have requested it. The report will also be uploaded to the websites of the Healthwatch organisations across West Yorkshire and Harrogate, and the West Yorkshire and Harrogate STP website.

## Appendix A - Engagement Timeline

Activity	WEEK COMMENCING																
	12/12	19/12	26/12	2/1	9/1	16/1	23/1	30/1	6/2	13/2	20/2	27/2	6/3	13/3	20/3	27/3	April
Develop survey to gather patient views																	
Healthwatch in West Yorkshire and Harrogate to contact organisations to set up outreach sessions																	
Healthwatch in West Yorkshire and Harrogate to set up an event in their area for VCS																	
Commence engagement across West Yorkshire and Harrogate																	
Healthwatch in West Yorkshire and Harrogate to attend VCS outreach sessions																	
Healthwatch in West Yorkshire and Harrogate to host VCS event in their area																	
Healthwatch in West Yorkshire and Harrogate to raise awareness of the engagement.																	
Survey and information to be uploaded to website and intranet.																	

WEEK COMMENCING																	
Activity	12/12	19/12	26/12	2/1	9/1	16/1	23/1	30/1	6/2	13/2	20/2	27/2	6/3	13/3	20/3	27/3	April
STP partners to be provided with a communications pack to support communications with staff, key stakeholders, PRGs and VCS																	
Survey to be shared on social media																	
Analysis of both existing and data from current engagement.																	
Production of engagement report.																	
Present the report to Stroke Task and Finish group and make any final amends.																	
Feedback to the public on the outcome of the engagement and next steps.																	

### Stroke services survey

Across West Yorkshire and Harrogate, health services are working together to look at better ways of delivering care for people who have a stroke and making the services sustainable and fit for the future.

Stroke is a life changing event. And the care you receive in the first few hours after a stroke can make difference to how well you can recover. This includes scans, tests and clot-busting drugs, which have to be delivered by highly trained staff working in specialist units at hospitals.

Evidence from elsewhere suggest outcomes following hyper-acute stroke are likely to be better if patients are treated in specialised centres, even if this increases travelling time following the event. Ongoing rehabilitation should however be provided at locations, closer to where people live, and they should be transferred to these as soon as possible after initial treatment.

At the moment, depending on where you live, you might experience different standards of care if you have a stroke. More needs to be done to make sure that no matter where you live you have access to specialist, high quality care - twenty four hours a day, seven days a week.

Health services are developing proposals to make sure everyone in our region gets this specialist care in the first few hours after a stroke. We also know that ongoing care, such as physiotherapy, speech therapy or emotional support is really important. The NHS think that by coordinating services better, more people could receive the care they need in a community setting, closer to home.

We want to make sure our services are fit for the future and that we make the most of new technology, the skills of our valuable workforce whilst maximising opportunities to improve outcomes for local people.

And by improving people's health and supporting people to stay well, the NHS could prevent people from having strokes and going to hospital in the first place.

Before decisions are made on the future of stroke services in West Yorkshire and Harrogate, we want to hear from you.

The survey has been created jointly by all of the Healthwatch organisations across West Yorkshire and Harrogate. Healthwatch is independent of the NHS and has been asked by West Yorkshire and Harrogate health services to engage with patients, carers and the wider public. We are working together to find out more about what you think about possible new ways of providing the care that you need when you have a stroke or care for someone who has.

Healthwatch Kirklees are pulling together all the feedback that people have shared with Healthwatch across West Yorkshire and Harrogate, and they will be sharing it with the West Yorkshire and Harrogate health services. Please note that any views you share will remain confidential, and no personal identifiable information will be shared when reporting on the findings of the engagement.

The survey can also be completed online at:

<https://www.surveymonkey.co.uk/r/WYStrokeServices>

Thank you for taking the time to complete this survey.

## About you

<b>Q1. Are you completing this questionnaire as...</b>	
<input type="checkbox"/>	A member of the public
<input type="checkbox"/>	On behalf of a voluntary or community organisation
<input type="checkbox"/>	A health professional responding in a professional capacity
Other (please say)	

<b>Q2. Which area do you live in?</b>	
<input type="checkbox"/>	Bradford Metropolitan District
<input type="checkbox"/>	Calderdale
<input type="checkbox"/>	Craven
<input type="checkbox"/>	Kirklees
<input type="checkbox"/>	Leeds
<input type="checkbox"/>	Wakefield
<input type="checkbox"/>	Harrogate
Other (please say)	

<b>Q3. Have you or the person you care for had a stroke or a suspected stroke?</b>	
<input type="checkbox"/>	Yes (please go to question 4)
<input type="checkbox"/>	No (please go to question 9)

## Your experience of stroke services

If you or the person you cared for has had a stroke or a suspected stroke, we would like to know a little bit more about what your experience was like.

Q4. Which hospital did you / or the person you care for initially attend when you had a stroke or a suspected stroke?	
<input type="checkbox"/>	Airedale General Hospital
<input type="checkbox"/>	Bradford Royal Infirmary
<input type="checkbox"/>	Calderdale Royal Hospital
<input type="checkbox"/>	Dewsbury and District Hospital
<input type="checkbox"/>	Friarage Hospital
<input type="checkbox"/>	Harrogate District Hospital
<input type="checkbox"/>	Huddersfield Royal Infirmary
<input type="checkbox"/>	Leeds General Infirmary
<input type="checkbox"/>	Pinderfields General Hospital
<input type="checkbox"/>	Pontefract General Infirmary
<input type="checkbox"/>	Skipton General Hospital
<input type="checkbox"/>	St James's University Hospital
Other (please say)	

Q5. Was this the closest hospital to you when you had a stroke or a suspected stroke?	
<input type="checkbox"/>	Yes
<input type="checkbox"/>	No
<input type="checkbox"/>	Not sure

Q6. Were you transferred to another hospital to continue with your treatment?	
<input type="checkbox"/>	Yes
<input type="checkbox"/>	No
<input type="checkbox"/>	Not sure

Q7. Overall, how would you describe your experience of care when you had a stroke or a suspected stroke?	
<input type="checkbox"/>	Very Good
<input type="checkbox"/>	Good
<input type="checkbox"/>	Acceptable
<input type="checkbox"/>	Poor
<input type="checkbox"/>	Very Poor
Please explain your answer	

**Q8. Please tell us what could have improved your experience.**

### Stroke services

**Q9. How important do you think the following are when accessing care in the first few hours after a stroke or a suspected stroke?**

	Very important	Important	Slightly Important	Not Important
Fast ambulance response times				
Being treated at a hospital close to home				
Being treated at a hospital where I can receive the scans, tests and drugs that I need				
Being treated by highly trained specialists				
Being seen quickly when I get to a hospital				
Safety and quality of the service				
Involving family and carers				
Other (please say)				

<b>Q10. How important do you think the following are when accessing <u>after care</u> for people who have had a stroke?</b>				
	<b>Very important</b>	<b>Important</b>	<b>Slightly Important</b>	<b>Not Important</b>
Be able to access rehabilitation services close to home to help you recover				
Be able to access a range of rehabilitation services, such as physiotherapy, speech and language therapy, emotional support				
Being treated by highly trained specialists				
Be involved in decisions about my care				
Safety and quality of the service				
Involving family and carers				
Other (please say)				

**Q11. Please let us know if you have any suggestions on how social care could support patients and their families / carers following a stroke.**

**Q12. Please let us know if you have any suggestions on how the voluntary and community sector could support patients and their families / carers following a stroke.**

## Prevention

**Q13. Did you know that having a healthy diet, exercising regularly, stopping smoking and cutting down on the amount of alcohol you drink can reduce your risk of having a stroke?**

<input type="checkbox"/>	Yes
<input type="checkbox"/>	No
<input type="checkbox"/>	Not sure

**Q14. Please let us know if you have any suggestions on how we can support and educate people to help reduce their risk of having a stroke.**

**Q15. Please tell us if you have any further comments about how we can improve stroke services across West Yorkshire and Harrogate.**

## Equality monitoring

It's really important to the Healthwatch in West Yorkshire and Harrogate that we ask a diverse group of people for their views about these initiatives. To make sure that we do this, we ask people to give us some information about themselves, and we review this regularly to check we are not discriminating against any group of people by not asking for their views.

If you can, please take the time to give us this information.

### 1. What is the first part of your postcode?

Example	HD6
Yours	

Prefer not to say

### 2. What sex are you?

Male  Female

Prefer not to say

### 3. How old are you?

Example	42
Yours	

Prefer not to say

### 4. Which country were you born in?

Prefer not to say

### 5. Do you belong to any religion?

Buddhism

Christianity

Hinduism

Islam

Judaism

Sikhism

No religion

Other (Please specify in the box below)

Prefer not to say

### 6. What is your ethnic group?

#### Asian or Asian British:

Indian

Pakistani

Bangladeshi

Chinese

Other Asian background (please specify)

#### Black or Black British:

Caribbean

African

Other Black background (please specify)

#### Mixed or multiple ethnic groups:

White and Black Caribbean

White and Black African

White and Asian

Other mixed background (please specify)

#### White:

English/Welsh/Scottish/Northern Irish/British

Irish

Gypsy or Irish Traveller

Other White background (please specify)

#### Other ethnic groups:

Arab

Any other ethnic group (please specify)

Prefer not to say

**7. Do you consider yourself to be disabled?**

- Yes     No  
 Prefer not to say

**Type of impairment:**

Please tick all that apply

- Physical or mobility impairment**  
(such as using a wheelchair to get around and /  
or difficulty using their arms)
- Sensory impairment**  
(such as being blind / having a serious visual  
impairment or being deaf / having a serious  
hearing impairment)
- Mental health condition**  
(such as depression or schizophrenia)
- Learning disability**  
(such as Downs syndrome or dyslexia) or  
cognitive impairment (such as autism or head-  
injury)
- Long term condition**  
(such as cancer, HIV, diabetes, chronic heart  
disease, or epilepsy)
- Prefer not to say

**8. Are you a carer?**

Do you look after, or give any help or support to a  
family member, friend or neighbour because of a  
long term physical disability, mental ill-health or  
problems related to age?

- Yes     No  
 Prefer not to say

**9. Are you pregnant?**

- Yes     No  
 Prefer not to say

**10. Have you given birth in the last 6 months?**

- Yes     No  
 Prefer not to say

**11. What is your sexual orientation?**

- Bisexual (both sexes)  
 Gay (same sex)  
 Heterosexual/straight (opposite sex)  
 Lesbian (same sex)  
 Other  
 Prefer not to say

**12. Are you transgender?**

Is your gender identity different to the sex you  
were assumed at birth?

- Yes     No  
 Prefer not to say

Thank you for taking the time to complete this survey. Please return to:

FREEPOST NHS PMO  
Healthwatch Bradford and District  
Alice Street  
Keighley  
BD21 3JD

Please return no later than Wednesday 15<sup>th</sup> March 2017. Unfortunately, we cannot accept any responses after this date.

If you would like to know more about the results of this survey or if you want more information about what will happen to your feedback, please leave your name and contact details for how you would prefer us to get in touch on the contact form below. Please note this will be kept separate from your survey so we will not be able to trace your comments back to you

Name:	
Address:	
Telephone number:	
Email address:	
Preferred method of contact (please tick one)	
Email	
Post	
Telephone	



## Stroke services feedback form

This form has been developed for staff and volunteers from the Healthwatch organisations across West Yorkshire and Harrogate to capture feedback on Stroke Services when a survey would not be an appropriate method to use, for example during outreach sessions, attending a meeting etc.

Please ensure that any information captured on this form is added to the online feedback form that can be accessed here <https://www.surveymonkey.co.uk/r/StrokeForm>

Please provide a brief summary of the engagement activity that took place and the comments made.

### Details of the engagement activity

#### Which Healthwatch organisation are you from?

<input type="checkbox"/>	Bradford and District
<input type="checkbox"/>	Calderdale
<input type="checkbox"/>	Harrogate
<input type="checkbox"/>	Kirklees
<input type="checkbox"/>	Leeds
<input type="checkbox"/>	Wakefield

#### When did the engagement take place?

#### Where did the engagement take place?

#### What method of engagement did you use?

<input type="checkbox"/>	Discussion group
<input type="checkbox"/>	Interview
<input type="checkbox"/>	Meeting
<input type="checkbox"/>	Event
<input type="checkbox"/>	Workshop

Other (please specify)

How many people did you engage with?

Please use this space to add any additional information about the engagement activity.

### Feedback captured from the engagement activity

Q1. What were their experiences of using stroke services?

**Q2. What did they feel was most important when accessing care in the first few hours after a stroke or a suspected stroke?**

**Prompts:** Fast ambulance response times; Being treated at a hospital close to home; Being treated at a hospital where I can receive the scans, tests and drugs that I need; Being treated by highly trained specialists; Being seen quickly when I get to a hospital; Safety and quality of the service; Involving family and carers

**Q3. What did they feel was most important when accessing after care for people who have had a stroke?**

**Prompts:** Be able to access rehabilitation services close to home; Be able to access a range of rehabilitation services, such as physiotherapy, speech and language therapy, emotional support; Being treated by highly trained specialists; Be involved in decisions about my care; Safety and quality of the service; Involving family and carers

**Q4. Did they have any suggestions on how social care could support patients and their families / carers following a stroke?**

**Q5. Did they have any suggestions on how the voluntary and community sector could support patients and their families / carers following a stroke?**

**Q6. Did they know that having a healthy diet, exercising regularly, stopping smoking and cutting down on the amount of alcohol you drink can reduce your risk of having a stroke? And did they have any suggestions on how we can support and educate people to help reduce their risk of having a stroke.**

**Q7. Did they have any suggestions on how stroke services could be improved?**

## Appendix D - List of organisations to be contacted for outreach sessions

Name of group	More info	Address	Telephone/E-Mail
<b>Calderdale</b>			
Calderdale Stroke Support Group.	2 <sup>nd</sup> Monday of every month from 2pm-4pm	Maurice Jagger Centre For The Disabled & Elderly, Winding Road, Halifax, HX1 1UZ	07971 442 780 <a href="mailto:catherine.scoggins17@gmail.com">catherine.scoggins17@gmail.com</a>
Heath Stroke Club Care Services	Every weekday other than Wednesday	Manor Drive, Halifax, HX3 0DN	01422 330320 <a href="mailto:heathstrokeclub@tiscali.co.uk">heathstrokeclub@tiscali.co.uk</a>
<b>Kirklees</b>			
Holme Valley Stroke Group	Meet every first Thursday 14:00-16:00	Holmfirth Methodist Church, School Street, Holmfirth, HD9 7EQ	07757710704 <a href="mailto:ruthie.thomas1@virginmedia.com">ruthie.thomas1@virginmedia.com</a>  Stephen Haywood <a href="mailto:stphn.haywood@googlemail.com">stphn.haywood@googlemail.com</a>
Better in Kirklees	Social Prescribing Service	Dewsbury Business Centre, 13 Wellington Road East, Dewsbury, WF13 1HF	01924 846 808 <a href="mailto:bik@touchstonesupport.org.uk">bik@touchstonesupport.org.uk</a>
Stroke Association Kirklees Information, Advice & Support	Possibly contact for more information/advice.	Stroke Association, The Coach House, 11 Owler Ings Road, Brighouse, HD6 1EJ	01484 720846 <a href="mailto:rosie.price@stroke.org.uk">rosie.price@stroke.org.uk</a>
Stroke Association Kirklees Communication Support		Stroke Association, The Coach House, 11 Owler Ings Road Brighouse HD6 1EJ	01484 715414 <a href="mailto:denise.thurlow@stroke.org.uk">denise.thurlow@stroke.org.uk</a>
<b>Leeds</b>			
Stroke Association Leeds Information, Advice and Support	Possibly contact for more information/advice.	Stroke Association, Leeds Regional Centre, Unit 7 Killingbeck Court, Leeds, LS14 6FD	0113 2019789 / 0113 2019786 / 0113 2019795 <a href="mailto:leeds.ias@stroke.org.uk">leeds.ias@stroke.org.uk</a>

Name of group	More info	Address	Telephone/E-Mail
Roundhay Stroke Support Group	Second and fourth Thursday of every month. 13:30 - 15:30.	Springwood Methodist Church, Springwood Road, Roundhay, Leeds, LS8 2QA	0113 240 1445 Jon Hart <a href="mailto:jhart.jon@gmail.com">jhart.jon@gmail.com</a>
East Leeds Stroke Club	Bi-weekly Thursday. 13:45 - 15:45.	The Anchorage, 8a Coronation Parade, Leeds, LS15 0AY	0113 249 3597 Georgie Spedding <a href="mailto:info@hopeprojectleeds.org.uk">info@hopeprojectleeds.org.uk</a>
West Leeds Stroke Club	Fortnightly Wednesday 10:30-12:30	Bramley lawn, Rossefield Approach, Leeds, LS13 3RG	01132361644 Debbie Fawthorpe <a href="mailto:debbie.fawthorpe@bramleya.org.uk">debbie.fawthorpe@bramleya.org.uk</a>
Leeds Otley Speakability	Third Thursday, 11:00-13:00	Premier Inn, Victoria Avenue, Yeadon, Leeds, LS19 7AW	0113 267 2347 Margaret Grimbley <a href="mailto:t.grimbley@talktalk.net">t.grimbley@talktalk.net</a>
NET Stroke Support Group	Monthly, Thursday, 14:00-16:00	Garforth Neighbourhood Elders Team, Dover Street, Garforth, Leeds, LS25 2LP	0113 2874784 Monica Walker <a href="mailto:monica@netgarforth.org">monica@netgarforth.org</a>
Different Strokes. Leeds.			<a href="mailto:leeds@differentstrokes.co.uk">leeds@differentstrokes.co.uk</a>
Prof-Care ltd			<a href="mailto:george.granger@prof-care.com">george.granger@prof-care.com</a>
ProMedica			<a href="mailto:T.Rahman@promedica24.co.uk">T.Rahman@promedica24.co.uk</a>
Britannia Care			<a href="mailto:info@britanniacare.co.uk">info@britanniacare.co.uk</a>
Leeds Black Elders Association (LBEA)			<a href="mailto:info@lbea.co.uk">info@lbea.co.uk</a>
Brain and Spine Foundation			<a href="mailto:helpline@brainandspine.org.uk">helpline@brainandspine.org.uk</a>
Bramley Elderly Action			<a href="mailto:info@bramleya.org.uk">info@bramleya.org.uk</a>
Richmond Hill Elderly Action (RHEA)			<a href="mailto:info@rhea-leeds.org.uk">info@rhea-leeds.org.uk</a>
Belle Isle Elderly			<a href="mailto:info@belleisle.org.uk">info@belleisle.org.uk</a>

Name of group	More info	Address	Telephone/E-Mail
Winter Aid			
Halton Moor and Osmondthorpe Project for Elders (HOPE)			<a href="mailto:info@hopeprojectleeds.org.uk">info@hopeprojectleeds.org.uk</a>
Moor Allerton Elderly Care (MAECare)			<a href="mailto:info@maecare.org.uk">info@maecare.org.uk</a>
<b>Wakefield</b>			
Stroke Association Stroke Support.	Possibly contact for more information/advice.	Cinema House, 160 Doncaster Road, Wakefield, WF1 5HL	01924 372525  <a href="mailto:dawn.rose@stroke.org.uk">dawn.rose@stroke.org.uk</a>
Ossett Stroke Club	Every two weeks on Monday. 10:30 - 14:30	Ossett Community Centre, Prospect Road, Ossett, Wakefield, WF5 8AN	01924 242399  Ann Grace <a href="mailto:suttonpg@tiscali.co.uk">suttonpg@tiscali.co.uk</a>
Wakefield Speakability Group	Contact for more information	65 Water Lane, Middlestown, Wakefield, WF4 4PY	01924 275 147  Ken Rolling <a href="mailto:k.rollin@sky.com">k.rollin@sky.com</a>
Five Towns Stroke Club	Thursday weekly	Hemsworth Miner's Club, Wentworth Terrace, Pontefract, West Yorkshire, WF9 5AA	<i>No contact details online.</i>
Weston Hall Stroke Club	Monday weekly. 12:30-15:30	Westfield Centre, Westfield Lane, Pontefract, WF9 2EF	01977 648 017  Lesley Goodale
<b>Harrogate</b>			
Stroke Association Harrogate Information Advice & Support		Stroke Association, Office 6, Sceptre House, Hornbeam Park, Harrogate, HG2 8PB	01423 874461  Tracey Gresty <a href="mailto:tracey.gresty@stroke.org.uk">tracey.gresty@stroke.org.uk</a>
Harrogate Speakability	Tuesday, Monthly. Contact for confirmation.	St Marks Church, Leeds Road, Harrogate, HG2 8AY	01423 865941  Jennie Jones <a href="mailto:jennyjones2004@hotmail.com">jennyjones2004@hotmail.com</a>
Stroke Association	Last Wednesday of each month. 13:30.	St Peters Church, Cambridge Road,	0303 3033 100 (General Stroke

Name of group	More info	Address	Telephone/E-Mail
Harrogate Stroke Friendship And Support Group		Harrogate, HG1 1RW	Association Helpline, may be more useful to contact Harrogate Stroke Association)