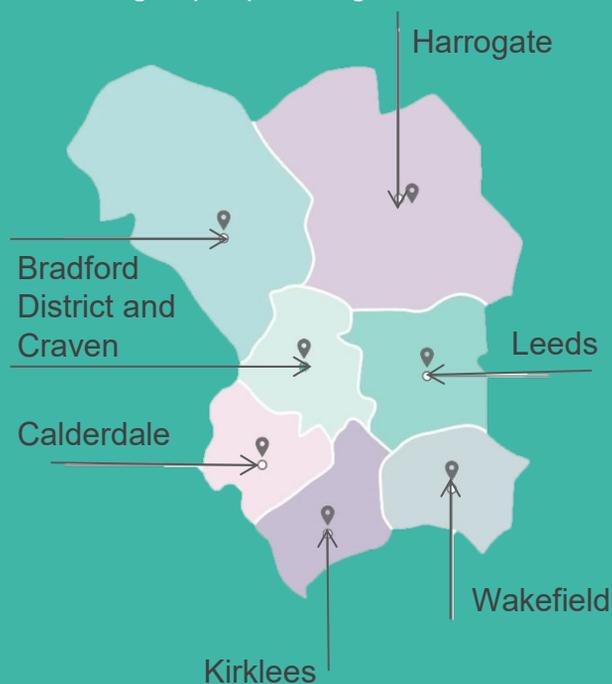


Telling our Partnership story



Proud to be the West Yorkshire and Harrogate Health and Care Partnership

Committed to improving the health and wellbeing of people living in:



- Working to improve people's health with and for them
- Improving people's experience of healthcare
- Making every penny in the pound count
- Working to keep people well and make life better for 2.6 million people living in West Yorkshire and Harrogate.

West Yorkshire and Harrogate Health and Care Partnership



Source: 100% Digital Leeds

Leeds digital champions

Our ambition

During Covid-19 people were reporting feeling isolated which was having a negative impact on the mental health and wellbeing of residents in Leeds. People found themselves shielding and could no longer connect to the groups they used to see face to face due to a lack of IT equipment, lack of confidence, and lack of digital skills.

Social prescribing link workers connected with 100% Digital Leeds and received digital champion training learning how to support people to overcome barriers to digital inclusion.

Case study

Link workers in Leeds borrowing a tablet from the 100% Digital Leeds tablet lending scheme. The link workers added apps to the tablet recommended by the digital champion training which were downloaded based on people's interests and hobbies, and how they wanted to use the device.

A referral was processed for Ability Net, IT support at home, who helped him set up and use the tablet in a way that suited his needs. Learn My Way, a free course to develop digital skills to stay safe and connected, was also recommended to support with setting up the NHS app for self management and accessing GP services digitally.

The device has been used for weekly counselling sessions, and to connect with support and community groups.

What's next?

Link workers are going to continue to use the training provided to support people in Leeds to become more digital and continue to increase knowledge of what's available to ensure people receive the right support for them.



"I feel less isolated and the iPad has been brilliant to link me to contacts and groups, I feel that I can connect with people now, manage my mental health accessing the courses and have my GP appointments on video"

– Source: Leeds Digital Inclusion.

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A partnership made up of the NHS, local councils, care providers, Healthwatch, community and carers organisations

December, 2020

**West Yorkshire and Harrogate
Health and Care Partnership**

