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Thursday, 05 May 2022

*To: West Yorkshire System Leadership Executive Group*

Dear colleague

### **West Yorkshire Health and Care Partnership – Public involvement**

Since our Partnership began in 2016, we have been committed to ensuring that our approach to involvement, in all forms meets the needs of people living, working, caring, and volunteering in West Yorkshire. This includes ensuring people who access care remain at the centre of all planning and that all important decisions involve talking and listening to people delivering care or receiving services.

I am writing to make you aware of some resources that are available to you that set out the views of local people on significant issues, to help inform your work.

For the past six year we have also produced annual documents which supports our approach. These have been recently updated and include:

- [West Yorkshire Health and Care Partnership Programme Involvement Timelines for the year](#) (and in [plain text](#))
- [West Yorkshire Health and Care Partnership Involvement and Consultation Mapping](#) (insight work that has taken place over the past year). This is essential reading for all of us.

You may also find our draft [integrated care board people voice info graphic](#) which is part of the framework and sets out a governance structure for the integrated board work.

### **Involvement framework**

As we head towards the implementation of the Health and Care Act from the 1 July, we have good work to build upon and much to do. This includes updating our [involvement framework](#) as part of our integrated care board. This will be submitted to NHS England at the end of May. We have also produced this [Involvement Framework Summary PowerPoint Presentation](#) (with audio) which is also available in [Microsoft Word](#)



This important framework describes at a West Yorkshire level our approach to involvement. It should be read alongside the West Yorkshire Health and Care Partnership [Communications and Involvement Plan](#) which is updated annually with priorities, and challenges. We will be updating the plan later this year to reflect our revised five-year plan ambitions.

The framework also outlines the approach we are taking to help tackle health inequalities we know exist in West Yorkshire. In doing so it's important to note that all involvement activity takes place in our five local places, and that all our work is dependent on local expertise and support – without such no involvement activity would be possible.

Both documents have been developed with engagement leads across West Yorkshire and local Healthwatch colleagues (Bradford District and Craven, Calderdale, Harrogate, Kirklees, Leeds, and Wakefield District).

The draft involvement framework has been assessed by representatives from The Consultation Institute and NHS England / Improvement. It describes our:

- Communities and priorities
- Principles, approach, and mechanisms
- Roles and responsibilities
- Governance of involvement to be assessed.

We will continue to update the framework, including with information from the new 'Working in Partnership with People and Communities: Statutory Guidance for Integrated Care Boards, NHS Trusts, NHS Foundation Trusts and NHS England' expected soon. And also, with learning from people and communities in West Yorkshire as we have conversations with them.

## **Independent review**

You may recall the Independent Involvement Review we commissioned and reported on in 2021. This is another important piece of work. Over 100 colleagues including those from local authorities, NHS, voluntary, community and social enterprise sector, Healthwatch and patient, public and carer representatives were involved. You can read the report of findings and recommendations [here](#). We are implementing the recommendations, which includes involvement training and having a West Yorkshire People / Citizen Panel. This will be scoped with partners, codesigned with communities, and led by Healthwatch. It will be discussed in detail with the Chairs and Leaders Reference Group and the Integrated Care Board Non-Executive Independent Member for Citizens and Future Generations, Becky Malby and Harris Sultan as part of his development role with the board.

## **The way we work**

Part of the framework is a set of [principles](#), designed with our communication and engagement colleagues on how we work together. These are also supported by a set of [principles](#) on how we ensure we ensure people have a voice, and act upon what is important to them.



Throughout our time, we have continued to be honest, open, and transparent in all we do, so that people can have their say and are able to shape and improve access to services and care delivery, both locally and a West Yorkshire level. I am very proud of the approach we collectively take, and our meetings held in public, weekly bulletins, social media, leadership messages and [website](#) reflect this.

An update on all the above will be shared at a future Integrated Care Board Shadow Board in for members views. In the meantime, please contact [karen.coleman21@nhs.net](mailto:karen.coleman21@nhs.net) or [jeanette.miller@nhs.net](mailto:jeanette.miller@nhs.net) with any comments you may have – all are welcome.

Thank you to all colleagues who have been involved in all the work outlined above.

Yours faithfully

Rob Webster CBE



**West Yorkshire Health and Care Partnership CEO-Designate**

Cc:

- Cathy Elliott, Chair-Designate for the West Yorkshire Integrated Care Board (ICB)
- Jane Madeley: ICB Independent Non-executive Member - Audit, Finance, and Innovation
- Becky Malby: ICB Independent Non-executive Member - Citizens and Future Generations
- Bill McCarthy: ICB Independent Non-executive Member - Quality and Workforce
- Haris Sultan: ICB Development placement focusing on young people and future generations
- NHS Communication and Engagement Leads (local places).

